

Summer solar offers

Two free solar panels OR a Free EV charger Discount Offer (the “Offer”) Terms and Conditions

1. The promoter of this Offer is Good Energy Services Limited (company registration number 14502884) whose registered office is at Monkton Park Offices, Monkton Park, Chippenham, SN15 1GH (the “**Promoter**”).
2. Subject to clause 3 below, this Offer is open to all customers who;
 - during the Offer Period purchase from one of Good Energy's solar installation companies:
 - (a) a new solar installation comprising a minimum of 8 solar panels; **OR**
 - (b) a new solar installation comprising a minimum of 10 solar panels **and** a Battery of 13kWh or more, (the “**Product**”) in respect of their residential property within a UK postcode;
 - are resident in the UK; and
 - are aged 18 years or over, (the “**Qualifying Customers**”).

This Offer is not open to employees of the Promoter, nor employees of companies within the same group of companies as the Promoter, their families, agents or any third party directly associated with administration of the Offer.
3. This Offer is valid on quotes from 00:00 on 10/07/2025 until 00:00 on 08/09/2025 (the “**Offer Period**”).
4. Subject to these Terms and Conditions, the following Offer is available to **Qualifying Customers** during the **Offer Period**:
 - (i) Qualifying Customers purchasing the Product described in (2.a) above who redeem this Offer can receive the following discount:
 - Two additional Good Energy solar panels up to a maximum value of £500 (excluding installation costs).
 - (ii) Qualifying Customers purchasing the Product described in (2.b) above who redeem this Offer can select to receive one of the following discounts, either:
 - Two additional Good Energy solar panels up to a maximum value of £500 (excluding installation costs); **OR**
 - One Good Energy standard 7kw untethered Zappi EV charger (including standard installation costs) up to a total maximum value of £1,120;

(the “**Promotional Item**”).
5. During the Offer Period, Qualifying Customers can redeem this Offer for the Promotional Item at the solar quote proposal stage by taking up this Offer with their Good Energy salesperson who will add the Promotional Item to their order. Subject to these Terms and Conditions, the Promotional Item will be itemised in the proposal with a corresponding discount applied to the total order value of the Good Energy Solar and/or Battery installation.
6. If a Qualifying Customer's purchase of the solar array is reduced in size and/or the Battery is removed from the quote (see respective Product purchase eligibility requirements listed in clause 2), or if the purchase is cancelled or terminated or otherwise does not proceed, as the purchase will no longer meet the eligibility criteria set out in clause 2, the Offer will be withdrawn from the purchase.
7. For the solar panel Offer, the Offer includes the cost of the two additional panels, mounting, optimisers and any consumables related to the install of those panels, however all other costs including labour for the installation are excluded.
8. For the EV charger Offer, any additional labour and/or materials for more complex installations will be payable by the customer.
9. In respect of those Qualifying Customers who meet the eligibility criteria described in (2.b) above and who wish to redeem the Offer for the Zappi EV charger, at the solar quote proposal stage, it may be possible to exchange their Offer for an alternative 7kw *tethered* Zappi EV charger (subject to availability). However if the total cost including installation costs of a tethered Zappi EV charger exceeds the untethered charger costs described in (4) above, the difference for any additional costs will be added to the order and payable by the customer.

10. The Promoter provides no guarantee that the Offer for the Promotional Item will remain available throughout the Offer Period.
11. The Offer may only be redeemed once by a Qualifying Customer during the Offer Period.
12. The Promotional Item is non-exchangeable, non-transferable and cannot be redeemed, refunded, re-sold or exchanged for cash or any other product.
13. The decision of the Promoter regarding any aspect of the Offer is final and binding and no correspondence will be entered into about it.
14. The Offer cannot be redeemed in conjunction with any other promotional discounts or offers excluding grants and other government schemes.
15. Customers are deemed to have accepted and agreed to be bound by these Terms and Conditions upon taking up this Offer with their Good Energy salesperson. The Promoter reserves the right to refuse to award the Offer to anyone in breach of these Terms and Conditions.
16. Acceptance of an order with the Offer for the Promotional Item applied is at the Promoter's discretion. The Promoter also reserves the right to decline to accept orders where, in its reasonable opinion, the Offer is invalid for the order being placed or is the subject of suspicious or fraudulent activity.
17. The Promoter reserves the right to void, cancel or modify the Offer where it becomes necessary to do so, to substitute the Promotional Item for items of equal or greater value and/or to amend these Terms and Conditions without notice at any time.
18. Insofar as is permitted by law, the Promoter, its agents or distributors do not accept any liability for any loss or damage occurring as a result of purchasing the Promotional Item, except where it is caused by the negligence of the Promoter, its agents or distributors or that of their employees. Your statutory rights are not affected.
19. Personal data supplied during the course of this Offer will only be processed in connection with the administration of the Offer or as otherwise set out in the Promoter's privacy policy available at www.goodenergy.co.uk/privacy-policy.
20. This Offer shall be governed by and construed in accordance with English law and shall be subject to the exclusive jurisdiction of the English courts.