

## **Prize Draw Terms and Conditions for Research Community participants**

1. The promoter of this prize draw is Good Energy Limited (company registration number 03899612) whose registered office is at Monkton Park Offices, Monkton Park, Chippenham, SN15 1GH (the “Promoter”).
2. The quarterly prize draw is open to entrants who:
3. Become members of the Research Community by submitting a response in accordance with the Promoter’s instructions;
4. Are resident in the UK; and
5. Are aged 18 years or over.
6. The prize draw is not open to employees of the Promoter, their families, agents or any third party directly associated with administering the prize draw.
7. The prize draw is free to enter, and no purchase is necessary. By changing your communications preferences and participating in the Research Community you will be automatically entered into the prize draw.
8. All entries must be submitted in accordance with the instructions that accompany the Promoter’s request and only one entry per person is permitted.
9. The opening date for entries is May 2024. The closing date for entries is December 2024. Entries received after this time will not be considered.
10. The Promoter accepts no responsibility for entries not successfully completed due to a technical fault, technical malfunction, computer hardware or software failure, satellite, network or server failure of any kind.
11. A winner will be chosen by a random draw performed by a computer process.
12. The winner will receive an eco-hamper.
13. The winner will be notified by email or telephone (using details provided at entry) at the end of the month following the closing date and must provide a postal address to claim their prize. If a winner does not respond to the Promoter within 10 days of being notified by the Promoter, then the winner's prize will be forfeited, and the Promoter will be entitled to select another winner in accordance with the process described above.
14. The prize will be sent to the winner by post within 30 days of being notified of their win.
15. The prize for the winner is non-exchangeable, non-transferable and no cash alternative is offered.
16. The Promoter reserves the right to replace the prize with an alternative prize of equal or higher value if circumstances beyond the Promoter's control makes it necessary to do so.

17. The decision of the Promoter regarding any aspect of the prize draw is final and binding and no correspondence will be entered into about it.
18. The Promoter must either publish or make available information that indicates that a valid award took place. To comply with this obligation the Promoter will send the surname and county of prize winners to anyone who emails [marketingteam@goodenergy.co.uk](mailto:marketingteam@goodenergy.co.uk) or writes to Head of Marketing, Good Energy, Monkton Park Offices, Monkton Park, Chippenham, SN15 1GH (enclosing a self-addressed envelope) within one month after the closing date for entries. If you object to any or all of your surname, and county being published or made available, please contact the Promoter. In such circumstances, the Promoter must still provide the information and winning entry to the Advertising Standards Authority on request.
19. Participants are deemed to have accepted and agreed to be bound by these terms and conditions upon joining the Research Community. The Promoter reserves the right to refuse entry or refuse to award the prize to anyone in breach of these terms and conditions.
20. The Promoter reserves the right to hold void, cancel, suspend, or amend the promotion where it becomes necessary to do so.
21. Insofar as is permitted by law, the Promoter, its agents or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by the negligence of the Promoter, its agents or distributors or that of their employees. Your statutory rights are not affected.
22. Personal data supplied during the course of this promotion will only be processed in connection with the administration of this prize draw or as otherwise set out in the Promoter's privacy policy available at [www.goodenergy.co.uk/privacy-policy](http://www.goodenergy.co.uk/privacy-policy).
23. The prize draw will be governed by English law and entrants to the prize draw submit to the jurisdiction of the English courts.