

Know your rights in a changing energy market

Getting advice

It's easy to get free, independent advice about your energy supply. You might want to get a better deal, find out how to make a complaint or ask for help if you're struggling to pay your bills.

Visit: citizensadvice.org.uk/energy

Or contact the Citizens Advice consumer service:

03454 04 05 06

Mon to Fri

9am-5pm

Textphone:

18001 followed

by 03454 04 05 06

Citizens Advice
consumer service
Second Floor
Fairfax House
Merrion Street
Leeds LS2 8JU

Reducing your bills

If you just want to pay less without switching supplier, there are lots of things you can do to save money, from making sure you are paying the lowest price to taking steps to reduce your energy use. You may be eligible for help from the Government to make your home more energy efficient and save money on your bills. Find out about the Government schemes by visiting: gov.uk/energy-grants-calculator

Or contact:

Energy Saving Advice Service
(England and Wales)

energysavingtrust.org.uk

Nest (Wales only)

Welsh Government Warm Homes
Nest scheme

0808 808 2244

Lines open: Mon to Fri, 9am-6pm

nestwales.org.uk

Home Energy Scotland
(Scotland only)

0800 512 012

Lines open: Mon to Fri, 8am-8pm
and Sat, 9am-5pm

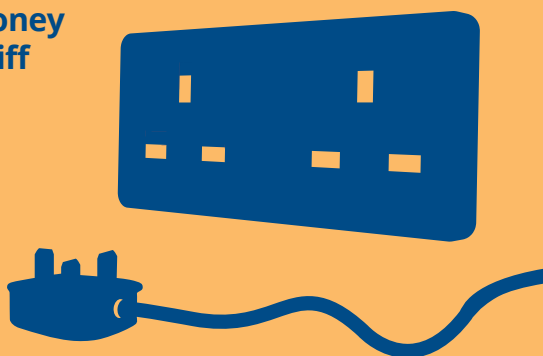
Textphone: 18001

followed by 0808 808 2282

[energysavingtrust.org.uk/
contact-us-scotland](https://energysavingtrust.org.uk/contact-us-scotland)

Take control and get a better energy deal

Want to save money
by switching tariff
or supplier?



Check out our price comparison tool
energycompare.citizensadvice.org.uk

**citizens
advice**

**citizens
advice
scotland**

Gwybod eich hawliau mewn marchnad ynni sy'n newid

Cael cyngor

Mae'n rhwydd cael cyngor annibynnol, am ddim am eich cyflenwad ynni. Efallai eich bod yn chwilio am fargen well, am ganfod sut mae cwyno, neu ofyn am help os ydych chi'n cael trafferth talu eich biliau.

Ewch i: citizensadvice.org.uk/energy

Neu cysylltwch â gwasanaeth defnyddwyr Cyngor ar Bopeth:

03454 04 05 05
Dydd Llun i ddydd Gwener
9am-5pm

Ffôn testun:
18001 yna
by 03454 04 05 05

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consumer service
Second Floor
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Merrion Street
Leeds LS2 8JU

Lleihau'ch biliau

Os hoffech chi dalu llai, heb newid cyflenwr, mae nifer o bethau y gallwch eu gwneud i arbed arian, o sicrhau eich bod yn talu'r pris isaf i gymryd camau i sicrhau eich bod yn defnyddio llai o ynni. Efallai y byddwch chi'n gymwys am help gan y Llywodraeth i wneud eich cartref yn fwy effeithlon o ran ynni ac arbed arian ar eich biliau. Dysgwch fwy am gynlluniau'r Llywodraeth drwy fynd i:

gov.uk/energy-grants-calculator

Neu cysylltwch â:

Gwasanaeth Cyngor ar Arbed Ynni
(Cymru a Lloegr)

energysavingtrust.org.uk

Nyth (Cymru'n unig)

Nyth Cartrefi Clyd Llywodraeth
Cymru

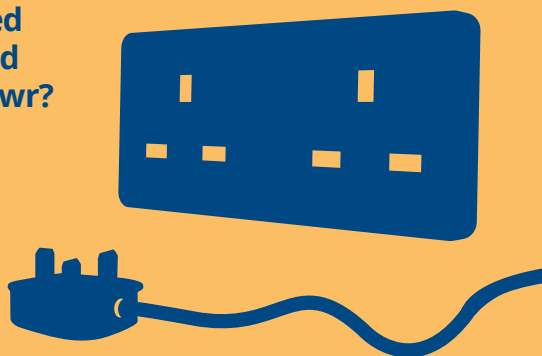
0808 808 2244

Mae'r llinellau ar agor: Dydd Llun i
ddydd Gwener, 9am-6pm

nestwales.org.uk/cy/hafan

Cymryd yr awenau a chael bargaen ynni well

Hoffech chi arbed arian drwy newid tariff neu gyflenwr?



Cymerwch olwg ar ein hadnodd cymharu prisiau energycompare.citizensadvice.org.uk

cyngor ar
bopeth