

## Good Energy's Electric Vehicle Driver 2 Tariff - FAQs

### What is Good Energy's Electric Vehicle (EV Driver 2) tariff?

We love electric vehicles and we realised that we tend to do most of our charging at home, not on the road. Because of this we created a tariff designed to make charging your EV more affordable. If you're anything like us then this tariff has been designed with you in mind. This is as good for the environment as it is your pocket, saving you £134<sup>[1]</sup> a year when compared to the Big Six or 5,028<sup>[2]</sup> miles worth of free 100% renewable electricity.

### How did we work this out?

First, we looked at our customers who are EV drivers and we noticed they used more energy than average. Actually, the average EV household used around 5,500 units of electricity, compared to the UK average of 3,100 units.

### The maths behind the tariff

<sup>[1]</sup> Save £134 when you switch – quite simply, this is worked out on the usage of 5,500 units of electricity compared to the Big Six Suppliers (British Gas, SSE, Scottish Power, E.on, EDF Energy and Npower). We compared against their Standard Variable Tariff for electricity only, on profile 1 monthly direct debit.

<sup>[2]</sup> Drive 5,028 miles for free

The £134 saving worked out above would buy you 973.34 units of electricity. Or, enough to fully charge a Nissan Leaf 40 times from empty, giving you a range of 124 miles\* each time. These two numbers together mean you get 5,028 miles for free.

\*Assuming a 24kWh Nissan Leaf has a 124 miles range. Average unit rate (13.767p/kWh), based on a profile 1 meter. £134 gives 973.34kWh (134 / 0.13767 = 973.34 kWh x 124 miles) / 24 kWh = 5,028

### How is Good Energy's tariff for EV drivers different to your standard tariff?

Our EV Driver 2 tariff offers a reduced unit rate and higher standing rate compared to our standard variable tariff. It's designed for customers that do the majority of their EV charging at home and typically consume more electricity.

### Will you offer this tariff to customers each year?

As long as you continue to drive an electric vehicle and comply with the EV Driver 2 tariff Terms and Conditions you are eligible for the EV Driver 2 tariff. We do retain the right to close this tariff in the future. For more information please see our **Terms and Conditions**.

### Can existing Good Energy customers sign up to the tariff for EV drivers?

Our EV Driver 2 tariff is available to all Good Energy customers with an electric vehicle. To sign up, the only extra information you'll need to provide is your vehicle registration.

### Can I move to the new EV Driver 2 tariff if I'm already on your current EV Driver tariff?

If you're an existing Good Energy customer on our current EV Driver tariff, you can get a quote for our new EV Driver 2 tariff by speaking to one of our team on 0800 254 0004. We will be looking to replace our existing EV Driver tariff with this one once your existing contract comes to an end. We will notify customers of this nearer the time but if you'd prefer to switch before you hear from us, you can.

### How competitive is this tariff?

As at 25 June 2018, this tariff is cheaper<sup>[1]</sup> than the average of the Big Six.

## **Why haven't you automatically moved everyone to this new EV Driver 2 tariff?**

We're not automatically moving people over to this new tariff before the end of their contract. This is a choice for our customers to make. We will gladly provide a quote on request to compare the two tariffs to see which one works out best.

## **Where are my nearest charge points?**

You can find your closest charge point at <https://polar-network.com/map>.

## **How is this EV Driver 2 tariff different to your previous EV Driver tariff?**

Our previous EV Driver Tariff and Standard Variable Tariff had the same unit rate and we offered a fixed discount for customers on our EV Driver tariff. Our new EV Driver 2 tariff has a reduced unit rate but a higher standing charge.

If you do the majority of your EV charging at home, it is likely that you'll benefit more from this reduced unit rate compared to our Standard Variable Tariff.

## **Am I able to take the EV Driver tariff with me when I move home?**

Yes, absolutely. You can complete a Home Movers form on our website by visiting <https://www.goodenergy.co.uk/customer-care/moving-house/moving-out/> - and simply sign up your new property. We'll then contact you to process this (remember to mention you have an electric vehicle). Alternatively, you can contact us directly on 0800 254 0000 and select option 4 to arrange moving your energy supply to your new home.

## **I am an existing EV Driver customer; would I be better off on your new EV Driver 2 tariff?**

We can do a comparison for you to check. If you do most of your charging of your EV at home, it is likely that you will benefit from the reduced unit rate of our new EV Driver 2 tariff compared to our Standard Variable Tariff.

## **Can I still apply for the old EV Driver tariff as that was £100 a year?**

After the 22<sup>nd</sup> August 2017, we won't be accepting new applications to our current EV Driver tariff as our new EV Driver 2 tariff will be replacing this one. Existing EV Driver customers can remain on their current EV Driver tariff until the end of their two year contract.