

Good Energy Electric Vehicle Driver 2 Tariff

Electricity Tariff

Region		Single rate		Economy 7			Economy 10		
		Standing charge (pence per day)	Unit price (pence per kWh)	Standing charge (pence per day)	Day (pence per kWh)	Night (pence per kWh)	Standing charge (pence per day)	Day (pence per kWh)	Night (pence per kWh)
10	Eastern	40.15	13.60	42.66	15.56	8.09	42.66	16.24	8.32
11	Central	37.74	13.22	39.61	14.89	8.22	39.61	15.54	8.44
12	London	37.12	12.86	39.63	14.45	8.38	39.63	14.89	8.60
13	North Wales & Merseyside	39.46	14.66	41.47	16.77	9.21	41.47	17.45	9.41
14	West Midlands	38.67	13.80	40.53	15.05	8.45	40.53	15.69	8.66
15	North East	39.76	13.71	41.75	15.20	8.54	41.75	15.82	8.73
16	North West	38.73	13.76	42.29	15.57	8.73	42.29	16.15	8.97
17	North Scotland	42.86	15.05	45.25	17.04	9.74	45.25	17.72	10.00
18	South Scotland	40.72	13.58	42.73	15.44	8.86	42.73	15.92	9.11
19	South East	37.01	13.88	39.52	15.94	8.22	39.52	16.65	8.42
20	Southern	37.51	13.44	40.74	15.05	8.49	40.74	15.73	8.67
21	South Wales	39.08	13.80	42.54	15.54	8.61	42.54	16.15	8.84
22	South West	39.57	14.18	43.15	16.12	8.50	43.15	16.83	8.72
23	Yorkshire	39.77	13.26	41.76	14.74	8.64	41.76	15.38	8.82

Prices effective from 31st August 2017

Notes

- All prices correct as at 31/08/2017.
- The Good Energy tariff is monthly DirectDebit unless agreed otherwise. Prices include VAT at 5%.
- If you are a business, please call us on **0800 254 0000** or visit goodenergy.co.uk to see our prices.
- You may be subject to additional charges outside of these costs.
- We will always tell you before adding charges to your account. For a full list of additional charges please visit goodenergy.co.uk/our-tariffs or call us on **0800 254 0000**.

Good Energy Electric Vehicle Driver 2 Tariff - Principal Terms

There's lots of important information in your terms and conditions, but we thought the following would be of most interest to you.

1 Electricity and gas supplies

The tariff only applies to the supply of domestic electricity to you. If you receive both gas and electricity from Good Energy, then Good Energy's standard variable tariff will apply to the supply of gas to you.

2 Charges

Our charges for the supply of electricity and/or gas are made up of a unit rate and a standing charge and are set out in the tariff information label. The unit rate shows the charge for the amount of gas and/or electricity that you use. The standing charge is applied every day and covers the cost of us making gas and/or electricity available at your property. These charges also cover some additional costs such as the reading of your meter and our administrative costs.

3 Eligibility criteria

The tariff is only available to residents within mainland UK, excluding Northern Ireland, the Isle of Man and the Channel Islands who have a domestic supply of electricity with Good Energy and use that supply to charge their electric vehicle. Only one tariff is available per household.

When checking that you will use the supply to charge your electric vehicle, we will ask you to prove your ownership of the vehicle by providing one of the following:

- your vehicle number plate;
 - a V5C registration certificate showing you as the registered keeper of the relevant vehicle;
 - your lease agreement for the relevant vehicle;
 - evidence from your employer or company car provider of your entitlement to operate the relevant vehicle (including your name, home address and the make, model and registration number of the relevant vehicle);
- or
- such other documents and information as we may reasonably specify

4 Consumption Limit and Requirements

There are no consumption limits on this tariff.

5 Bills and meter readings

We will send you a bill every three months based on your actual or estimated use of electricity. To help us make your bills accurate, please give us meter readings at least four times a year.

If you are having difficulty paying your bill then we will try to help you, but you should contact us at your earliest opportunity so that we can advise you of your options.

6 Credit Check

We may perform a credit check at any time while you remain our customer.

7 Security Deposit

We may ask you to pay a security deposit. The size of the deposit will be reasonable based on the amount of electricity you use and we will give you a reasonable time to pay the deposit to us. This deposit may be used towards any debt you may accrue.

8 Payment Terms

You will pay by Direct Debit and we will arrange to collect payment in accordance with the mandate. If you don't maintain your Direct Debit, we may switch you to the Good Energy Standard Variable Tariff.

9 Rights of cancellation

You will have a 14 day cooling off period from the date you signed up to your new tariff with Good Energy, during which you may cancel the contract at any time.

10 Moving in

If you are moving into a property already supplied by Good Energy, please contact us to provide your details along with a meter reading.

11 Moving out

If you are moving out of your property please contact our Customer Care team at least 2 working days in advance to provide your final meter reading. We will then end this contract and produce your final bill. You may also wish to sign up your new property to Good Energy at the same time.

12 Changes to your contract

If we need to make any changes to your contract that could put you at a disadvantage we will inform you of these at least 30 days before the changes taking effect. You will have the opportunity to switch supplier before the changes take effect.

13 Privacy

We are committed to protecting your privacy. We will tell you if we significantly change the way we use your information.

14 Service standards

If you are unhappy with our service and want to make a complaint or you consider that a bill or statement that we have submitted is inaccurate, you can contact us using the contact details below. All disputes and complaints will be dealt with in accordance with our published complaints procedure which is available on request and on our website.

Monkton Reach Monkton Hill Chippenham SN15 1EE
customerservices@goodenergy.co.uk
0800 254 0000

To see our full terms and conditions, go to [goodenergy.co.uk/terms-and-conditions](https://www.goodenergy.co.uk/terms-and-conditions)

Any questions? Give us a call on **0800 254 0000**