

## Good Energy's Electric Vehicle Tariff - FAQs

### What is Good Energy's Electric Vehicle (EV) tariff?

We love electric vehicles and we realised that we tend to do most of our charging at home, not on the road. Because of this we created a tariff designed to make charging your EV more affordable. If you're anything like us then this tariff has been designed with you in mind. This is as good for the environment as it is your pocket, saving you £60<sup>[1]</sup> a year when compared to the Big Six or 2,251<sup>[2]</sup> miles worth of free 100% renewable electricity.

### How did we work this out?

First, we looked at our customers who are EV drivers and we noticed they used more energy than average. Actually, the average EV household used around 5,500 units of electricity, compared to the UK average of 3,100 units.

### The maths behind the tariff

<sup>[1]</sup> Save £60 when you switch – quite simply, this is worked out on the usage of 5,500 units of electricity compared to the Big Six Suppliers (British Gas, SSE, Scottish Power, e-on, EDF Energy and Npower). We compared against their Standard Variable Tariff for electricity only, on profile 1 monthly direct debit.

<sup>[2]</sup> Drive 2,251 miles for free

The £60 saving worked out above would buy you 435.82 units of electricity. Or, enough to fully charge a Nissan Leaf 18.15 times from empty, giving you a range of 124 miles\* each time. These two numbers together mean you get 2,251 miles for free. Another way of thinking about it is that you'll get over a fortnights' worth of free home charging.

\*<https://www.nissan.co.uk/vehicles/new-vehicles/leaf.html>. Average unit rate (13.767/pkWh), based on a profile 1 meter. £60 gives 435.82kWh (60 / 0.13767 = 435.82 kWh x 124 miles) / 24 kWh = 2,251

### How is Good Energy's tariff for EV drivers different to your standard tariff?

Our EV tariff offers a reduced unit rate and higher standing rate compared to our standard variable tariff. It's designed for customers that do the majority of their EV charging at home and typically consume more electricity.

### Will you offer this tariff to customers each year?

As long as you continue to drive an electric vehicle and comply with the EV driver tariff Terms and Conditions you are eligible for the EV tariff. We do retain the right to close this tariff in the future. For more information please see our **Terms and Conditions**.

### Can existing Good Energy customers sign up to the tariff for EV drivers?

Our EV tariff is available to all Good Energy customers with an electric vehicle. To sign up, the only extra information you'll need to provide is your vehicle registration.

### Can I move to the new EV tariff if I'm already on your current EV tariff?

If you're an existing Good Energy customer on our current EV tariff, you can get a quote for our new tariff by speaking to one of our team on 0800 254 0004. We will be looking to replace our existing EV tariff with this one once your existing contract comes to an end. We will notify customers of this nearer the time but if you'd prefer to switch before you hear from us, you can.

### How competitive is this tariff?

As at 1 June 2017 this tariff, is cheaper<sup>[1]</sup> than the average of the Big Six.

## **Why haven't you automatically moved everyone to this new EV tariff?**

We're not automatically moving people over to this new tariff before the end of their contract. This is a choice for our customers to make. We will gladly provide a quote on request to compare the two tariffs to see which one works out best.

## **Where are my nearest charge points?**

You can find your closest charge point at <https://polar-network.com/map>.

## **How is this EV tariff different to your previous EV tariff?**

Our previous EV Tariff and Standard Variable Tariff had the same unit rate and we offered a fixed discount for customers on our EV tariff. Our new EV tariff has a reduced unit rate but a higher standing charge.

If you do the majority of your EV charging at home, it is likely that you'll benefit more from this reduced unit rate compared to our Standard Variable Tariff.

## **Am I able to take the EV tariff with me when I move home?**

Yes, absolutely. You can complete a Home Movers form on our website by visiting <https://www.goodenergy.co.uk/customer-care/moving-house/moving-out/> - and simply sign up your new property. We'll then contact you to process this (remember to mention you have an electric vehicle). Alternatively, you can contact us directly on 0800 254 0000 and select option 4 to arrange moving your energy supply to your new home.

## **I am an existing EV customer; would I be better off on your new EV tariff?**

We can do a comparison for you to check. If you do most of your charging of your EV at home, it is likely that you will benefit from the reduced unit rate of our new EV tariff compared to our Standard Variable Tariff.

## **Can I still apply for the old EV tariff as that was £100 a year?**

After the 22<sup>nd</sup> August 2017, we won't be accepting new applications to our current EV tariff as our new EV tariff will be replacing this one. Existing EV customers can remain on their current EV tariff until the end of their two year contract.