

Smart Meter Reward Incentive – Business Customers – Terms & Conditions – Feb25

- 1. Eligible Customers are residents of Great Britain aged 18+ who are Good Energy customers, who receive an email from Good Energy about the Offer and have a smart meter installed between 10.02.25 30.06.2025.
- 2. Eligible Customers may claim a £25 Green Office voucher each month for 6 months, a 6 month Horsham Coffee subscription or a £50 charity donation to one of the chosen charities.
- 3. A valid email address and internet access are required to claim and redeem the Offer.
- 4. Once the Offer has been claimed, it cannot be exchanged for an alternative reward.
- 5. The Offer is not available to employees of Good Energy, agencies appointed by Good Energy, or anyone professionally connected with this promotion.
- 6. Eligible Customers will receive an email containing a unique code and a link to the claim micro-site within two weeks of successful meter installation to claim their chosen reward.
- 7. The unique code is valid for 30 days from the date of the email.
- 8. The Offer is limited to one per completed smart meter installation per business account address.
- 9. The Offer is not transferable, for sale, re-sale or auction or redeemable or exchangeable for cash and there is no cash alternative.
- 10. The Promoter and Lock-in Marketing reserve their right to withdraw the Offer or provide a substitute offer of equal or greater value in the event of unforeseen circumstances or circumstances outside their control.
- 11. The Promoter and Lock-in Marketing shall not be liable for any failure to comply with its obligations where the failure is caused by something outside its reasonable control. Such circumstances shall include, but not be limited to, weather conditions, fire, flood, hurricane, pandemic, strike, industrial dispute, war, hostilities, political unrest, riots, civil commotion, inevitable accidents, supervening legislation, or any other circumstances amounting to force majeure.
- 12. Eligible Customers' personal data is used only to manage and fulfil the Offer; it will not be shared and will be deleted when no longer required and within thirty days of the Eligible Customer having claimed the Offer.
- 13. Offer supplied by Lock-in Marketing, 7 Walker Avenue, Milton Keynes, MK12 5TW. For any help regarding your reward please email **goodenergy@love-rewardshub.com**.
- 14. Promoter: Good Energy Limited, Monkton Park Offices, Monkton Park, Chippenham, Wiltshire, United Kingdom, SN15 1GH.

- 15. This promotion is governed by the laws of England and Wales and is subject to the exclusive jurisdiction of the English courts.
- 16. By accepting the Offer, you agree to abide by these terms and conditions and the individual Offer terms and conditions outlined below.

Green Office Supply £25 voucher

- 1. These Terms & Conditions govern the use of coupon codes offered by The Green Office.
- 2. The £25 Green Office voucher code may only be used online here.
- 3. The £25 voucher can be used towards both spend of The Green Office Supplies/Products as well as contribution towards delivery cost.
- 3. Each £25 voucher code is valid for 12 months from the date of claiming.
- 5. Claim your first £25 voucher using the pin code provided in the email, you will then receive a new pin code by email each month within the first week of the following five months.
- 6. You agree to these Terms by using a voucher code on the Website.
- 7. Voucher codes may have specific product, category, or minimum order value exclusions. These exclusions will be clearly stated with the voucher code offer.
- 8. Only one Voucher code can be used per order.
- 9. Voucher codes cannot be combined with other promotions or discounts unless explicitly stated.
- 9. Payment information is not required to claim or redeem the offer.
- 11. Voucher codes cannot be applied to previous purchases.
- 12. Voucher codes have no cash value and cannot be exchanged for cash or credit.

Horsham Coffee Roasters Subscription

- 1. Customers will receive 2 x 250g packs of Horsham Coffee Roasters "Coffee of the Month" each month for 6 consecutive months.
- 2. You will not be required to provide any payment information.
- 3. Once selected you will automatically receive the same choice of grind for 6 consecutive months.
- 4. You will receive an order confirmation email from Horsham Coffee Roasters after your order has been placed. If you do not receive this, please email info to **goodenergy@love-rewardshub.com**

£50 Charity donation

- 1. Customers may choose to donate £50 to one of the following charities:
 - I. National Energy Action (Charity Registration Number 290511)
 - II. Woodland Trust (Charity Registration Number: 294344).
- 2. The donation will be made directly by Lock-In Marketing on behalf of Good Energy and their customers.
- 3. Eligible Customers will receive confirmation of their donation after they have chosen their charity, as the payment will be made directly to the charity.
- 4. Lock-In Marketing is not responsible for any changes in the charity's registration status, operational status, or how the donation is used.